

## **Privacy Statement Isogen Life Science B.V., The Netherlands**

This privacy statement covers our treatment of information that we gather when you are accessing or using our website and/or services, when you contact us in any matter or when you visit our premises. The protection of your personal data is of great importance to us. We gather various types of information including information that identifies you as a person (personal information). Through this statement we want to provide transparency into what kind of personal data we process and for which purpose.

### **Which personal data do we process**

We process different types of personal data, for different reasons. The data we process are Identification Data (company name, e-mail address, contact person, telephone number, VAT number), Location data (postal and/or business address), and Financial data (bank account number, payment details).

### **Why do we process this data**

We need this data in order to process enquiries and orders. We also need to process these data to comply with local tax regulations and local and/or EU law.

### **What do we do with this data**

For both legal and business purposes, this data may be stored in our systems.

- Financial software, used to process invoices, to monitor in- and outgoing payments.
- CRM (Customer Relationship Management/ Marketing related Software)

### **With whom do we share this data**

We only share your information with persons working at Isogen Life Science B.V. We will never share your information with third parties without your prior approval in writing, except in the case that we are overruled by law or local authorities and/or governmental bodies.

## **How long do we keep this data**

We will retain your information no longer than needed. Data retention periods may differ per data type.

## **Newsletters**

You can subscribe to a free newsletter. We use newsletters to inform prospects and customers about our company and our products and services. You can unsubscribe at any time via the unsubscribe link as described in the concerning newsletter issue or by sending an e-mail request.

## **Cookies**

We use cookies for our website. Cookies are small text data concerning your visit to our website which are sent by our webserver to your browser and which are stored for later call-up from your computer.

## **Responsible**

The responsible party in terms of the GDPR is Isogen Life Science B.V.

Please contact us if you have any question or comments concerning Data Protection Declaration or generally in relation to data protection: +31 30 6880771.

## **Data security**

We also use technical and organisational security measures to protect any personal data created or collected in particular, in regard to accidental or deliberate manipulation, loss, destruction and against any attack by unauthorised persons. Our security measures are continually improved to keep up with technological developments.

Ordering processes are encrypted using SSL technology in order to prevent access by unauthorised third parties.

*De Meern, May 2018*